



2024

EMERGENCY RESOURCE GUIDE

The purpose of this guide is to provide written resources in the event of an emergency. This guide is representative of public services and information that are available as of this writing. We encourage everyone to know their local resources and keep a printed guide on hand.

EMERGENCY RESOURCES

EMERGENCIES	Call 911	www.911.gov
CITY SERVICES & QUESTIONS	Call 311	www.sf311.org
HEALTH AND HUMAN RESOURCES	Call 211	www.211.org
UPDATES ON BAY AREA TRANSIT AGENCIES	Call 511	www.511.org

SAN FRANCISCO FIRST RESPONDERS

Department of Emergency Management

1011 Turk Street, San Francisco, CA 94102

(415)558-3800

Fire Department

698 - 2nd Street, San Francisco, CA 94107

(415)558-3200

Sheriff's Department

City Hall, Room 456, 1 Dr. Carlton B. Goodlett Place,
San Francisco, CA 94102

(415)554-7225

Police Department -Headquarters

1245 - 3rd Street, San Francisco, CA 94158

(415)837-7000

Non Emergency Phone

California Highway Patrol

455 - 8th Street, San Francisco, CA 94103

(415)557-1094

Call 911

To report a life threatening situation, medical emergency, car accidents, crimes in progress, or to report a fire.

WEATHER EMERGENCY INFO.



Report a Power Outage: 1-800-468-4743

24 HR Customer Service: 1-800-743-5000

24 HR Power Outage Info: 1-800-743-5002



National Weather Service

To prepare for and track weather conditions visit:

weather.gov



Earthquake Warning California

Receive recent resources on earthquake preparedness at: earthquake.ca.gov/

Call 311

To report a non-emergency, call the San Francisco 24-hour hotline at 311 or 415-701-2311 if calling from outside of San Francisco or visit sf311.org for more information.

PUBLIC HEALTH RESOURCES



San Francisco Department of Public Health

Phone: (415)554-2500 Website: sfcdcp.org



CDC Emergency Preparedness & Response

Phone: (800)232-4636 Website: emergency.cdc.gov

Alert SF

Receive alerts and information in the case of a natural disaster, emergency, or transportation disruption in San Francisco by texting your ZIP Code to 888-777 or visit alerts.sf.org.

BREAKING NEWS & MEDIA



Radio

KCBS: 740 AM or 106.9 FM

ABC7/KGO: 810 AM



TV/Media

[KRON4](#), [KCBS](#), [KGO](#), [FOX KTVU](#),

[NBC Bay Area](#), [ABC 7](#), [SF Gate](#)

Visit tmasfconnects.org for additional resources.

PUBLIC TRANSIT RESOURCES

Call 511

For information on traffic, transit, carpooling, vanpooling, or bicycling, visit 511.org. 511 is available in the Bay Area's nine counties, and accessible 24 hours a day, 7 days a week.



BART
Phone Number: (510)464-6000
Email: barttic@bart.gov
Website: bart.gov



SFMTA/MUNI
Phone Number: (415)701-2311
Email: munifeedback@sfmta.com
Website: sfmta.com



CALTRAIN
Phone Number: (800)660-4287
Email: [Online Contact Form](#)
Website: caltrain.com



GOLDEN GATE TRANSIT
Phone Number: (415)455-2000
Email: contact@goldengate.org
Website: goldengate.org



SF BAY FERRY
Phone Number: (877)643-3779
Email: [Online Contact Form](#)
Website: sfbayferry.com



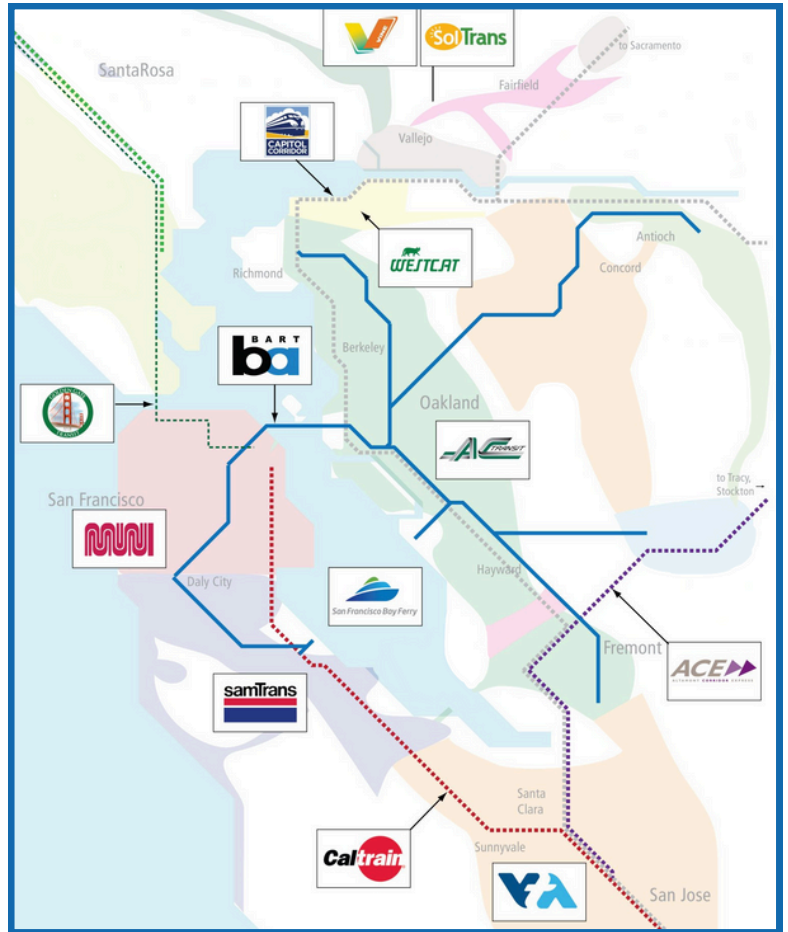
SAMTRANS
Phone Number: (800)660-4287
Email: [Online Contact Form](#)
Website: samtrans.com



AC TRANSIT
Phone Number: (510)891-4777
Email: rideact@actransit.org
Website: actransit.org



VTA
Phone Number: (408)321-2300
Email: customer.service@vta.org
Website: vta.org



*Photo courtesy of [Seamless Bay Area](#)

ARRIVE IN SAN FRANCISCO FROM SURROUNDING COUNTIES

Transportation agencies that connect and bring commuters into San Francisco

County	Agency
Alameda	AC Transit, BART, SF Bay Ferry
Contra Costa	AC Transit, BART, WestCAT
Marin	Golden Gate Transit
San Francisco	SFMTA/MUNI
San Mateo	BART, Caltrain, SamTrans
Santa Clara	BART, Caltrain, VTA
Solano	SF Bay Ferry
Sonoma	Golden Gate Transit
Napa	SF Bay Ferry, Vine

Visit tmasfconnects.org for additional resources.

