

# TMASF CONNECTS CAREER GUIDE





# **TMASF Connects Career Guide**

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The TMASF Connects Career Guide is a comprehensive guide to working in San Francisco. Included is tools and information to help you find a job, build a business, and grow a career. Whether you are a high school or college student, a recent graduate, an employer, a senior, or just looking for workforce development tips, the TMASF Connects Career Guide has it all! Cover photo is courtesy of Steelblue via SocketSite.com.

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### **Career Assessment & Empowerment**

Before you can figure out what job is right for you, you need to figure out who you are. Yes, it's a big question but the more you analyze and assess now, the more happiness and success you'll have down the road. There are thousands of resources to help you dig down to find who you are and what you're passionate about. And with today's economy, job development and support groups that provide huge networking opportunities are popping up all over town. Below is a list of links to help you get started on your journey. Once you've made it through the gates, visit our <u>commute section</u> for travel options around the Bay Area to help you get to your interviews and to work.

<u>The Balance</u>	How to Use Self-Assessment Tools to Choose a Career
Free Career Test	Find the right career for you
<u>The Job Hunter's Bible</u>	Everything about finding a job
Career Coaching	A coach for your career
Strong Interest Inventory	Know your talents before making any career change
<u>Myers-Briggs Assessment</u>	Personality Testing
<u>16 Personalities Test</u>	Popular personality test focused on the "Big Five" traits
<u>Berke Assessment</u>	Employment Personality Test
<u>Who Am I? Quiz</u>	Visual Personality Test
IHHP EQ Test	Emotional Intelligence Test
<u>StrengthsFinder</u>	Discover what makes you stand out
Career Workshops	Free resume and career coaching at SF Main Library

#### **Assess and Build Your Skills**

Today's job market requires today's skills. You don't need a Master's, or even a college degree, although if you are considering going back to school, education opens up many doors. But what you will need is a practical approach to your skills – are they realistic to the job within your sights? Your ability to read, write, and communicate clearly is not only crucial; it will give you the edge when it comes to getting the coveted second interview, and ultimately the job offer.

#### Reading, Writing, and Communication Skills

Free Spelling	Worksheets – learn, refine, test yourself!
<u>Grammar &amp; Writing</u>	Tests and Tips
<u>Spelling City</u>	More spelling help
<u>Dictionary</u>	Find your words and learn their meaning



#### **Computer Skills**

Free Tutorials Free Typing Games Learn the Keyboard Test Your Typing Speed

Community Tech Network Bay Area Network of Computer Resources Microsoft Word, Excel, PowerPoint Have fun learning the keyboard! More keyboarding experience Important to know

#### **Cover Letters and Resumes**

There are four essential elements to good resumes and cover letters: be concise, truthful, appropriate, and clear. Let a little of your personality shine through but don't forget that "less is always more". Before you sit down and write your resume and corresponding cover letter, remember that the resume should be factual about you, and a cover letter should be intriguing enough to open the door.

#### **Resume Hints:**

Keep it organized, brief and factual: emphasize appropriate accomplishments, but do not change titles, salary, period of employment, supervisor information. Goals/Objectives are tough to describe in a resume – it's better to have goals clearly in mind and cover this ground in the interview. References should be available on request.

#### **Resume Resources**

15 Tips for Writing a Great Resume Monster.com Resume-Resource.com Purdue OWL: Resume Workshop How to Make a Resume

#### **Cover Letter Hints:**

Write respectfully. While it's best to write to a specific person when submitting a cover letter, sometimes this information is hard to find. In cases like this, think broadly: "Dear Selection Panel", "Dear Search Team", or "Dear Interviewing Board" are options. The same applies for emails.

Do not list every task you've completed. Broad descriptions are better because they lead to a discussion of your transferable skills.

A brief statement talking about your ability to learn new things and acquire new skills is INVALUABLE.

#### **Cover Letter Resources**

The Ultimate Guide to Building a CV 12 Tips for the Entry Level Cover Letter Writer Three Excellent Cover Letter Examples Harvard Business Review: How to Write a Cover Letter Don't Make These Cover Letter Mistakes Again **Cover Letter Advice and Samples** Sample Cover Letters



Image Resources and Social Skills

There are a lot of questions about what to wear in the workplace. When in doubt, it's better to overdress than underdress. If possible, scope out what people are wearing in advance of a business event or interview. Below we've listed some links to business wardrobe tips and interview etiquette.

**Dress for Success** Wardrobe for Opportunity The Women's Alliance The Balance/Human Resources Preparing for a Job Interview The Perfect Hair and Makeup to Nail Your Interview How to Apply Makeup for Work Makeup Tips for Work Lens Crafters Pearle Vision 10 Rules of Interview Etiquette Inc.com/How to Interview Job Interviewing Do's and Don'ts 7 Killer Questions to Ask at Your Next Interview How You Should Answer the 10 Most Common Interview Questions 30 Behavioral Interview Questions You Should Be Ready to Answer The Interview Prep Cheat Sheet LinkedIn: The Student Job Hunting Handbook Series <u>Job Hun</u>t

TMASF Connects staff has been studying business etiquette and the "rules" today in relation to social skills in the workplace. We recommend the following books for more advice.

- Emily Post's the Etiquette Advantage in Business: Personal Skills for Professional Success By Peter Post with Anna Post, Lizzie Post, and Daniel Post Senning
- <u>The Essentials of Business Etiquette: How to Greet, Eat, and Tweet Your Way to Success</u> By Barabara Pachter with Denise Cowie

Excuse Me: The Survival Guide to Modern Business Etiquette By Rosanne Thomas

<u>The Marvelous Millennial's Manual to Modern Manners</u> By Jessica W Marventano and Catherine CraneWallace

Modern Manners: Tools to Take You to the Top By Dorothea Johnson and Liv Tyler



#### **Informational Interviews**

<u>How It Can Help You Get A Job</u> <u>Georgetown University: The Basics</u> <u>How to Request an Informational Interview by Email</u>

Major Career Changes

#### Self-Improvement

Two Partners in Women Friendly Companies: You and The Company Build Your Personal Brand (And Your Career) Learn to Be More Engaging 9 Different TED Talks for 9 Kinds of People Being an Introvert Has Its Advantages Honing In On A Job: Six Degrees Of Separation... Ten Commandments of Keeping Your Job Don't Quit Your Job Making Ethics a Priority in Your Workplace A Woman's Guide to Making More Money How to Become Your Dream Career Advancing Women Are Women Better Entrepreneurs? Finding the Ideal Workplace

#### **Returning to Work**

<u>TED Talk: Carol Fishman</u> <u>Breastfeeding and Returning to Work</u> <u>How to Rejoin the Workforce after Raising Kids</u> <u>Returning to Work: A Career Crossroads</u>

#### Moving On

Resigning from your Job Gracefully Employment Development Department: Filing for Unemployment Reasons to Quit Your Job Time to Move On? 10 Steps to a Successful Career Change Surviving a Layoff How to Deal with Getting Laid Off Unemployment Benefits and Insurance

#### Retirement

AARP <u>Medicaid</u> <u>Medi-cal</u> <u>Retirement Resources</u> <u>CNN Money Retirement Calculator</u> <u>401k Help Center Pre-Retirement Checklists</u> <u>Top Retirements, Retirement Living, Retirement Business Ideas</u>



# **Job Hunting**

San Francisco is a big city with many opportunities. TMASF Connects is here to bridge the gap between employers and job seekers and reveal a wide variety of job banks and databases. We provide links to a general group of jobs, resources and placement programs, plus plenty of places to post your resume. There are also job links with special considerations for youth, students, gender, language, and religion.

Social Networking LinkedIn Perfect Your LinkedIn Profile 22 Top Tips to Make Your LinkedIn Profile Shine 10 LinkedIn Tips for Students and New Grads The Ultimate Guide for Creating the Best LinkedIn Profile VisualCV Opportunity

**Job Banks** Career Builder Careers.org Craigslist – SF Bay Area Dice **Employment Guide** Glassdoor Goodwill Indeed Job.com The Job Network SFHSA LinkedIn Monster Recruiter Network San Francisco City and County Employment San Fran Jobs Simply Hired Spherion CalJobs NetTemps.com USA Jobs

#### San Francisco Resources

Arriba Juntos Center on Juvenile and Criminal Justice Community Housing Partnership Episcopal Community Services Adult Education Center Faces SF The Family School



#### San Francisco Resources, cont'd

<u>Glide Memorial Church</u> <u>Goodwill Industries, Inc.</u> <u>Hospitality House</u> <u>Human Services Agency of SF - Personal Assisted Employment Services (PAES)</u> <u>Instituto Laboral de le RAZA</u> <u>Mission Hiring Hall/SOMEC</u> <u>St. Anthony's</u> <u>St. Joseph's Family Center, Catholic Charities CYO</u> <u>Swords to Plowshares</u> <u>Toolworks, Inc.</u> <u>Year Up</u>

#### Youth-Based Resources

California Institute of Integral Studies Career Development Office City College of San Francisco Career Connection Golden Gate University Office of Career Planning Jamestown Community Center San Francisco Conservation Corps San Francisco State University Career Center San Francisco State University Career Center San Francisco Youth Jobs + SF YouthWorks - High School Internships Techbridge University of San Francisco Career Center University of California, San Francisco Office of Career Development

#### **Special Needs Training & Placement**

U.S. Office of Personnel Management California Department of Rehabilitation

#### **Senior Opportunities**

<u>AARP</u> <u>Retirement Jobs</u> <u>Senior Job Bank</u>

#### Specialized & Non-Profit Job Opportunities

American Institute of Certified Public Accountants American Institute of Graphic Art ASAE Association Career Center CalCPA Education CalSAE's Career Center Careers: AIGA Idealist International Association of Business Communications International Trial Attorney's Association Jewish Vocational Services



#### Specialized & Non-Profit Job Opportunities, cont'd

Northern California Service League Opportunity Knocks Professional Businesswomen of California San Francisco: AIGA San Francisco Clean City San Francisco Department of Human Resources Society of Human Resource Management

#### Veteran Resources

Recruit Military Resume Engine MilitaryHire VetJobs Military.com VA Careers California Department of Veterans Affairs United States Department of Veterans Affairs Hire Veterans Feds Hire Vets Veteran's Job Search Guide My Next Move Page for Veterans Education and Career Counseling Vets Job Search Tool From Camo to Business Casual Small Business Loans for Veterans

Workforce Development and Job Search ArticlesSan Francisco Office of Economic and Workforce DevelopmentBay WorkEast Bay WorksBay Area Coalition for Employment Development9 Tips for a Stealthy – but Successful – Job SearchWhere to Get a Computer If You Don't Have OneHow to Navigate and Nail Your First Job Offer After Graduation



# On the Job

You have put a lot of time and effort into your job search and getting the job. The most effective employee utilizes certain skills to make transitioning into the working world smoother while maintaining balance between work and life. Whether it's your first job or your second or third career, these tips and tools will help you to reach your full potential.

Survive Your Fist Day of Work 10 Tips for Your First Day of Work Your First Job: Making a Good Impression Tips on How to Keep the Job Stay Relevant in a Career Email Etiquette Grammarly 10 Ways to Maximize Your Workday

#### Commuting

TMASF Connects offers extensive commute resources – our mission is to help commuters explore their trip options and provide alternatives to driving alone to work. Check out our <u>commute section</u> for tips for getting around the Bay Area and other commuting resources.

#### **Telecommuting and Flextime**

Definition Telecommuting Policy and Program Statistics: Cost and Benefits Telecommuting Myths Flextime Schedule Variations MIT Flextime Program Employer Best Practices for Workers with Caregiving Responsibilities Samples of Schedule Change Request Forms

Image and Etiquette How to Apply Makeup for Work Makeup Tips for Work Lens Crafters Pearle Vision Dress for Success Wardrobe for Opportunity Alliance of Career Development Nonprofits Toward a More Civil Work Place- Avoiding Offensive Behavior on the Job Can't We All Just Get Along Giving At the Office without Going Broke Why Do Sick People Go To Work? Unhealthy Fear 8 Ways to Make a Good Impression at Work



The Rules Cal/OSHA Division of Occupational Safety and Health California Labor & Workforce Development Agency California Department of Industrial Relations Employeelssues.com – Resources about job safety, benefits, rights and much more Nolo Employee Rights U.S. Department of Labor

**Managing Success** 

#### You've Earned It- Now Manage It

America Saves Week Automatic Data Processing, Inc. 360 Degrees of Financial Literacy – Savings Tips and Resources for every Stage of Life IRS Tax Info for Individuals Money Instructor – Budget Planning and Lessons Salary Paycheck Calculator Turbotax Tax Guide for Veterans Military Life Insurance Understanding Withholdings Understanding your Benefits - Working with a Disability in California Understanding your Tax Bracket Tax Lessons for College Students Salary Index Salary Negotiation Why Women Don't Negotiate Their Job Offers

#### Work-Life Balance

Manage Your Work, Manage Your Life <u>WebMD 5 Tips for Better Work-Life Balance</u> <u>Stress Management: How to Reduce, Prevent, and Cope with Stress</u> <u>Stress Management Resources from MindTools</u> <u>How to Leave Your Problems at Work</u> <u>Work-Life Balance: Ways to Restore Harmony and Reduce Stress</u> <u>EPA: Benefits for the Commute</u> <u>Advantages and Disadvantages in the Workplace</u> <u>Integrating Work and Family Life</u>

#### Workplace Productivity & Morale

The Incalculable Value of Finding a Job You Love How to Increase Worker Morale Downtime Central Employee Motivation



#### Networking

Word of mouth is one of the most valuable tools you have when looking for a job: find people who are hiring, find people who know people, get advice, make new friends with people in the same business as you are. Great opportunities come from building relationships. Refer to the links and interest groups on the following page for ways to get started.

#### **Networking Links**

University of California Berkeley - Definition of Networking Tips to network 10 Tips for Successful Business Networking How to Network: 17 Tips for Shy People Bay Area Job Seekers and Professionals Looking to Network Chinatown Merchants Association San Francisco Chamber of Commerce San Francisco Business Times Events Calendar San Francisco Hispanic Chamber of Commerce South of Market Business Association Business Networking

# **Students**

San Francisco has a myriad of internship and educational opportunities to encourage local youth to learn and grow in the City. TMASF Connects provides resources to help you learn about financial assistance, scholarships, education, local job opportunities, and more. No matter what stage you are in your education, we have resources for you!

We have decided to streamline and simplify the scholarship resources we share in an effort to be inclusive and promote scholarship opportunities open to everyone. At this time, we are not promoting any exclusive scholarships.

The first scholarship resource we are listing is from the US Department of Education and offers tools for finding scholarships, applying, exploring careers, and more. Please <u>click</u> <u>here</u> to learn more.

The two resources below list thousands of scholarship opportunities: <u>US Department of Labor – CareerOneStop</u> <u>Scholarships.com – California</u>

TMASF Connects has awarded \$100,000 in scholarships and student activities. Check our <u>Career Network</u> for updates on our expanded microgrant programs. Scholarship programs are subject to change without notice at the sole discretion of TMASF Connects.



Loans, Grants, Scholarships, Assistance

#### **Financial Aid Guides**

Federal Education Tax Benefits Guides FinAid: Calculators FinAid: The SmartStudent Guide to Financial Aid FAFSA (Free Application for Federal Student Aid) Financial Aid Calculators College Affordability Guide Free Education Guide ED2GO Financial Assistance Student Financial Aid Search Engine: Find & Apply for Financial Aid to Pay for College The 10 Best Colleges with Free Tuition in 2017 Student Financial Aid Guide for Veterans Veteran's Complete Guide to Making College Affordable Financial Aid and the Online College Landscape Finding and Applying for College Scholarships

#### Loan Programs

Sallie Mae Navient Federal Student Aid SunTrust The U.S. Dept. of Education Union Federal Private Student Loan Unfair Student Loan Practices

#### Scholarships

How to Find and Apply: US Department of Education US Department of Labor – Guide to finding more than 7,500 scholarships Scholarships.com – California

#### **Students and Taxes**

Tax Tips for College Students Four Tax Breaks College Students and Recent Grads Shouldn't Miss ECSI Student Loan Tax Incentives Education Tax Toolkit IRS: Students and Tax Forms Publication 970 (2008), Tax Benefits for Education Understanding Taxes



**Education and Vocational Training** 

#### Performance Measures

<u>CollegeBoard</u> <u>SAT Practice</u> <u>SAT Prep</u> <u>Ivy Bound Test Prep</u> <u>CommonApp</u> <u>Varsity Tutors – Practice Tests</u> <u>Fabmarks</u> <u>Khan Academy</u>

#### Online and Local Colleges and Universities - Continuing Education

California Institute of Integral Studies City College of San Francisco Golden Gate University San Francisco State University University of San Francisco University of California, San Francisco Degrees Finder Online Masters Programs Thought Co. – College Admissions Thought Co. – Choosing a School CyberDegrees.org - Cyber Security Programs OnlineU **Cyber Security Education** Affordable Colleges Online College Degrees Online **Computer Science Online** Best Online Associate Degree Programs

#### **Vocational Schools**

<u>A Myths About Skilled Trades</u> <u>All-State Career</u> <u>American Institute of Graphic Artists</u> <u>Carrington College</u> <u>Altierus Career College</u> <u>eLearners.com</u> <u>International Association of Business Communications</u> <u>Best Vocational and Trade Schools in California</u> <u>Fire Science Degree Programs</u> <u>Best Online Vocational Schools</u>



Internships and Job Placement Way Up NBC Bay Area Internships **KQED** Internships Bay Area Leaal Aid **CBS** Internship Opportunities Bay Area Art Grind San Francisco Museum of Modern Art City and Council of San Francisco Yerba Buena Center for the Arts San Francisco 49ers San Francisco Giants Macy's San Francisco Chronicle Online LPN to RN California Center for College and Career (ConnectED) CELTA Job Placement in San Francisco NACE (National Association of Colleges and Employers) ED2GO Career Training Center Live Career: College Student, Recent College Grad Career Resources AfterCollege.com California Institute of Integral Studies – Center for Career & Community Engagement City College of San Francisco (CCSF) Career Connection Golden Gate University (GGU) – Office of Career Planning San Francisco State University Career Center University of San Francisco Career Center University of California, San Francisco – Office of Career & Professional Development

# **Employers**

One of the greatest resources in San Francisco is its workforce and TMASF Connects works to bring this workforce together. Our goal is to offer San Francisco residents a single resource for everything work-related: from finding the right job to finding the right employees for your company, from improving yourself to improving your bottom line, from understanding your paycheck to understanding your taxes, and beyond. In this section, we provide a myriad of resources from starting a business to hiring employees and beyond.

Local, State, and Federal Resources

#### Local Links for Business Owners

San Francisco wants your business. And the City offers unique opportunities, credits and incentives to attract your business. Below are links to help you learn about "only-in- San Francisco" opportunities for business and how to take advantage of the City's unique offerings.



#### Local Links for Business Owners, cont'd

San Francisco Office of Economic and Workforce Development Workforce Investment San Francisco (WISF) Starting a Business in San Francisco SF Labor Standards & Laws Prevailing Wage Standards

#### State Links for Business Owners

Welcome to California. Business leaders in the Golden State need to have a voice, and a roadmap to the issues that affect them – important matters such as health care, workers' compensation and business taxes. They need to know what and how policies and legislation affect businesses large and small, what products and s are available, all applicable labor laws and much more. Below is a list of helpful links to encourage business in California.

#### State Links for Business Owners

<u>California's Employment Development Department</u> (EDD) <u>California Labor Agency</u> <u>California Chamber of Commerce</u> <u>HRCalifornia</u> <u>CA Business Portal</u> <u>CalGOLD</u>

#### **Federal links**

The <u>United States</u> operates some of the world's largest and most comprehensive websites. Despite this fact, most are relatively easy to navigate. These federal links offer information on almost every aspect of business and are geared toward big business leaders and small business owners alike. Learn about energy issues, agricultural, environmental, defense, science and technology, international trade, taxes, economic and demographic data, financial assistance, business plans, selling to the government and much, much more.

Everything you need on the business continuum – how to start a business, how to grow a business and how to close a business. Information, regulations, and guidelines – it's all here.

The official business link to the <u>US Government Business</u> includes:

<u>SBA (Small Business Association): Register Your Business</u> <u>Veteran-Owned Businesses</u> <u>Women-Owned Businesses</u> <u>US Census Bureau</u> census data can be useful for most business applications. <u>US Chamber of Commerce</u> provides a national view of employment and business.



Human Resources <u>US Department of Labor Statistics</u> <u>Employee Benefit Research Institute</u> <u>State of California Department of Industrial Relations</u> <u>Society of Human Resource Management</u> <u>International Foundation of Employee Benefit Plans</u>

#### **Employer Reference Materials**

This section covers labor trends and workforce data, and legal and business resources, designed for employer reference.

#### **Labor Information**

<u>California Labor Agency</u> <u>California's Employment Development Department</u> <u>Labor Market Data</u> <u>Prevailing Wage Standards</u> <u>SF Labor Standards</u> <u>US Census Bureau</u>

#### **Business and Legal Resources**

California Chamber of Commerce Employer Best Practices for Workers with Caregiving Responsibilities HR California Certification and Referral Services SBA: Home-based businesses International Foundation of Employee Benefit Plans LEED Legal Zoom Mayor's Office of Workforce Development National Council on Aging Nolo Pre-Qualified Lawyer Referrals San Francisco Bar Association SF Chamber of Commerce US Department of Labor Statistics USGBC **US Small Business Administration** Veteran-Owned Businesses Women-Owned Businesses



#### Hiring Resources

San Francisco offers a myriad of civic organizations, religious groups and specialized training programs that work together to keep San Francisco's unique pool of local talent working locally. We're proud to be part of that effort and to provide a place where job seekers find the map to the perfect job and where business owners find useful links to help keep the wheels of business turning.

Hiring the right people is a crucial step in building a better business. San Francisco offers many social, civic, faith-based government and private agencies/associations dedicated to promoting local talent. Check out the links provided below.

<u>SFHSA</u> <u>Arriba Juntos</u> <u>The Family School</u> <u>Mission Hiring Hall</u>	Human Services Agency of San Francisco Promoting economic self-sufficiency Promoting self-sufficiency through family support, education, etc. Meeting the immediate and long-term employment needs of SF
Goodwill	Helping businesses fill entry to mid-level positions
<u>ILaboral</u>	Instituto Laboral de la Raza
<u>SF Chamber</u>	San Francisco Chamber of Commerce
<u>SFCC</u>	San Francisco Conservation Corps
<u>City Build</u>	Construction industry job training
<u>SFCDMA</u>	San Francisco Parents Association Hiring Resources
<u>Tech Bridge</u>	promoting girls excellence in science, technology, and engineering
<u>Toolworks</u>	Cost-free placement services in warehousing, janitorial, etc.
<u>AND</u>	Asian Neighborhood Design- helping to reduce poverty
<u>Service League</u>	NorCal Service League- working inside and outside prisons
<u>NCOA</u>	National Council on Aging- employment of our older workers
<u>NCN</u>	National Council of Non-Profits
<u>AARP</u>	Promoting employment opportunities for older workers
ASAE	Association Career HQ

#### **Hiring Graduates**

They've worked hard, they've graduated and now they are ready to work harder for you. If you're looking for entry-level or specialized jobs, students are a great resource. Below we have listed colleges in the City which allow employers to post jobs on their career sites.

<u>CCSF</u>	City College of San Francisco Career Connection
<u>SFSU</u>	San Francisco State University Career Center
<u>USF</u>	University of San Francisco Career Center
<u>UCSF</u>	University of California, SF Office of Career Development
<u>GGU</u>	Golden Gate University Office of Career Planning
<u>CIIS</u>	California Institute of Integral Studies Career Development Office

#### **Hiring Seniors**

<u>AARP</u> <u>Retirement Jobs</u> <u>Senior Job Bank</u>



**Hiring Veterans** 

Recruit Military MilitaryHire VetJobs Military.com VA Careers California Department of Veterans Affairs United States Department of Veterans Affairs Hire Veterans Employer Toolkit for Hiring Veterans

Please visit <u>tmasfconnects.org</u> for more information and for commute and community resources. While you're at our site, <u>register & enter</u> to win Warriors tickets, SHN tickets, and more!